E-Mail ALSPO B/23

Subj: Customer Service Yeoman Real-Time Information System (CYRIS) Update

Ref: (a) Personnel Service Center Notice 5402, Interim Technical Authority Guidance for Military Workforce Pay, Personnel, and Administration

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Introduction This ALSPO message updates the procedures in Reference (a) for the use of the SharePoint-based Customer Service Yeoman Real-Time Information System (CYRIS)

Discussion CYRIS is back online, and training is being deployed. All transactions completed by HR Technicians within Admin, Personnel and Administration (P&A) offices at mission support and operational units, and Servicing Pay Offices (SPOs) that perform P&A transactions **are required to use this interim case management tool until further notice**. CYRIS is a key component to customer service, that provides data to improve system accountability, metrics, and transparency.

Processing Schedule A tentative Go-live schedule for awareness.

SPO	Go Live Proposed Training / Effective Date
Base Elizabeth City	4/25/23
ATC Mobile	5/10/23
Base New Orleans	5/19/23
Base Det St Louis	6/9/23
Base LA/LB	6/22/23
TRACEN Petaluma	6/29/23
Sector Guam	7/11/23
Base Honolulu	7/21/23
Base Alameda	8/10/23
CG Academy	8/23/23
TRACEN Yorktown	8/30/23
Base Cleveland	9/12/23
Base NCR	9/21/23
Base Portsmouth	10/6/23
Base Miami Beach	10/20/23

Base Kodiak, Base Cape Cod and Base Charleston are currently using CYRIS.

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Questions

Direct questions regarding the content of this Email ALSPO message to PSC-BOPS-C at:

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A brief overview of system updates is available at: CYRIS overview

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Released by

Internet release authorized.

> /s/
> D. L. SMITH, CAPT, USCG
> Commanding Officer